



**WE WILL MEET OR BEAT ANY PRICE**

## UNLEASH THE SUNKNOWLEDGE ADVANTAGE IN YOUR HEALTHCARE PRACTICE, TODAY!

**EXPERIENCE OUR UNMATCHED COMPETENCE AND CAPABILITY IN  
COMPLETE REVENUE CYCLE MANAGEMENT SOLUTIONS.**

### WE PROVIDE SOLUTIONS TO BOTH PROVIDERS & PAYERS

#### PROVIDER SOLUTIONS

- ✓ PRIOR AUTHORIZATION
- ✓ ACCOUNTS RECEIVABLE MANAGEMENT
- ✓ DENIAL MANAGEMENT
- ✓ MEDICAL CODING & BILLING
- ✓ DOCTOR'S OFFICE FOLLOW-UP
- ✓ CLAIMS SUBMISSION
- ✓ REJECTION MANAGEMENT
- ✓ ELIGIBILITY VERIFICATION
- ✓ PATIENT COLLECTIONS
- ✓ PATIENT DEMOGRAPHIC ENTRY
- ✓ PAYMENT POSTING
- ✓ CUSTOMER SERVICES
- ✓ VOICEMAIL TRANSCRIPTIONS:
- ✓ VIRTUAL OFFICE ASSISTANT PROGRAM

#### PAYER SOLUTIONS

- ✓ CLAIMS PROCESSING
- ✓ CLAIMS ADJUDICATION
- ✓ ENROLLMENT PROCESS
- ✓ DOCUMENT PROCESSING
- ✓ DATA ANALYTICS
- ✓ BILLING/COLLECTIONS
- ✓ CREDENTIALING
- ✓ UTILIZATION MANAGEMENT
- ✓ CUSTOMER CARE
- ✓ MEDICARE PART D
- ✓ CARE PLAN
- ✓ PRIOR AUTHORIZATION INITIATION
- ✓ MEDICAL RECORDS TABBING
- ✓ BENEFIT MATRIX DESIGNING AS PER SOB
- ✓ LETTER TEMPLATE BUILDING
- ✓ HEALTHPLAN PERFORMANCE REPORT SUBMISSION
- ✓ CLAIMS INLOAD PROCESS
- ✓ PROFESSIONAL CLAIMS DATA ENTRY
- ✓ PROFESSIONAL CLAIMS ADJUDICATION
- ✓ HOSPITAL CLAIMS DATA ENTRY
- ✓ FACILITY CLAIMS ADJUDICATION
- ✓ DEPROV DATA ENTRY
- ✓ DEELIGIBILITY DATA ENTRY
- ✓ UM DATA ENTRY
- ✓ CHECK RUN PROCESS
- ✓ PROVIDER CREDENTIALING

#### BOOKKEEPING & ACCOUNTING SERVICES

- ✓ LEDGER POSTING
- ✓ PAYMENT POSTING
- ✓ VENDOR MANAGEMENT
- ✓ INVOICE GENERATION
- ✓ RECEIPT
- ✓ REPORTING

### SOFTWARE WE SUPPORT

#### PROVIDER SOLUTIONS

- ✓ EPIC
- ✓ BRIGHTTREE
- ✓ ECLINICAL WORKS
- ✓ POINT CLICK CARE
- ✓ KAREO AND MORE THAN 100'S OTHER

#### PAYER SOLUTIONS

- ✓ EZ-CAP
- ✓ QHMO AND MANY MORE

#### BOOKKEEPING & ACCOUNTING

- ✓ QUICKBOOKS
- ✓ BILL.COM

### SPECIALTIES WE COVER

- ✓ HOSPITALS
- ✓ URGENT CARE
- ✓ NURSING HOMES
- ✓ DURABLE MEDICAL EQUIPMENT(DME)
- ✓ HOME MEDICAL EQUIPMENT(HME)
- ✓ ORTHOTICS & PROSTHETICS
- ✓ SKILLED NURSING FACILITIES
- ✓ AMBULATORY SERVICES
- ✓ SPECIALTY CLINICS & PHARMACIES
- ✓ PHYSICIAN PRACTICES
- ✓ CARDIOLOGY
- ✓ GASTROENTEROLOGY
- ✓ SURGERY
- ✓ DERMATOLOGY
- ✓ EMERGENCY MEDICINE
- ✓ DERMATOLOGY GROUPS
- ✓ RADIOLOGY CENTERS
- ✓ ALCOHOL/SUBSTANCE ABUSE REHAB CENTERS
- ✓ MENTAL HEALTH
- ✓ PAIN MANAGEMENT
- ✓ PEDIATRICS
- ✓ INFUSION
- ✓ LABORATORY
- ✓ ONCOLOGY
- ✓ PHYSICAL, OCCUPATIONAL
- ✓ SPEECH THERAPY
- ✓ DENTISTRY & MORE...

#### WHY

### CHOOSE SUNKNOWLEDGE?

- ✓ **UNMATCHED PRODUCTIVITY** GUARANTEED FROM DAY 1 OF OPERATIONS
- ✓ **DEDICATED RESOURCES** WITH COMPLETE ACCESSIBILITY AND CCOUNTABILITY (NO 'SHARED RESOURCE'CONCEPT)
- ✓ **INSURANCE COVERAGE** FOR CYBER LIABILITY, ERRORS OF OMISSION AND THEFT (UP TO \$ 5M)
- ✓ ACCESS TO A **DEDICATED TRANSITION MANAGER** FOR SMOOTH OPERATIONAL SETUP
- ✓ NO TRANSITION/TRAINING/ONBOARDING COST (**NO HIDDEN COST**)
- ✓ PREPARATION OF **CUSTOM REPORTS** AS PER CLIENT'S NEEDS
- ✓ **RAPID CLAIMS STATUS ANALYSIS** IN DENIAL MANAGEMENT

**SUNKNOWLEDGE –CHOSEN BY MORE THAN  
2,000 CLIENTS FOR**

**80%**  
REDUCTION IN  
OPERATIONAL COST

**99.9%**  
ACCURACY

**100%**  
HIPAA COMPLIANCE

**CALL OR EMAIL FOR MORE INFORMATION!**

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**SUNKNOWLEDGE**  
IN EXCELLENCE WE TRUST

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