



ONE-STOP DESTINATION FOR COMPLETE RANGE OF BILLING SOLUTIONS FOR PAYERS AND PROVIDERS

**EXPERIENCE UNMATCHED COMPETENCE AND CAPABILITY
IN COMPLETE REVENUE CYCLE MANAGEMENT SOLUTIONS**

WE PROVIDE SOLUTIONS TO BOTH PROVIDERS & PAYERS

PROVIDER SOLUTIONS

- ✓ ELIGIBILITY VERIFICATION
- ✓ PATIENT DEMOGRAPHIC ENTRY
- ✓ DOCTOR'S OFFICE FOLLOW-UP
- ✓ PRIOR AUTHORIZATION
- ✓ MEDICAL CODING & BILLING
- ✓ CLAIMS SUBMISSION
- ✓ PATIENT COLLECTIONS
- ✓ PAYMENT POSTING
- ✓ DENIAL MANAGEMENT
- ✓ REJECTION MANAGEMENT
- ✓ ACCOUNTS RECEIVABLE MANAGEMENT
- ✓ CUSTOMER SERVICES
- ✓ VOICEMAIL TRANSCRIPTIONS
- ✓ VIRTUAL OFFICE ASSISTANT PROGRAM

PAYER SOLUTIONS

- ✓ CLAIMS PROCESSING
- ✓ CLAIMS ADJUDICATION
- ✓ ENROLLMENT PROCESS
- ✓ DOCUMENT PROCESSING
- ✓ DATA ANALYTICS
- ✓ BILLING/COLLECTIONS
- ✓ CREDENTIALING
- ✓ UTILIZATION MANAGEMENT
- ✓ CUSTOMER CARE
- ✓ MEDICARE PART D
- ✓ PROFESSIONAL CLAIMS DATA ENTRY
- ✓ HOSPITAL CLAIMS DATA ENTRY
- ✓ FACILITY CLAIMS ADJUDICATION
- ✓ PROVIDER CREDENTIALING

BOOKKEEPING AND ACCOUNTING SERVICES

- ✓ LEDGER POSTING
- ✓ PAYMENT POSTING
- ✓ VENDOR MANAGEMENT
- ✓ INVOICE GENERATION
- ✓ RECEIPT
- ✓ REPORTING

CATERING TO 30+ HEALTHCARE SPECIALTIES

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| ▶ AMBULATORY SURGERY | ▶ GASTROENTEROLOGY | ▶ ONCOLOGY |
| ▶ ANESTHESIOLOGY | ▶ GENERAL SURGERY | ▶ ORTHOTICS & PROSTHETICS |
| ▶ CARDIOLOGY | ▶ HOME HEALTH SERVICES | ▶ PAIN MANAGEMENT |
| ▶ COSMETIC SURGERY | ▶ HOME MEDICAL EQUIPMENT (HME) | ▶ PATHOLOGY |
| ▶ DENTAL SLEEP | ▶ HOSPITALS | ▶ PEDIATRICS |
| ▶ DENTISTRY | ▶ INFUSION | ▶ PHYSICAL THERAPY |
| ▶ DERMATOLOGY | ▶ LABORATORY | ▶ PHYSICIAN PRACTICES |
| ▶ DURABLE MEDICAL EQUIPMENT (DME) | ▶ MENTAL HEALTH | ▶ PODIATRY |
| ▶ EMERGENCY MEDICINE | ▶ NEUROLOGY | ▶ RADIOLOGY |
| ▶ FAMILY PRACTITIONERS | ▶ NURSING HOME | ▶ SPEECH THERAPY |
| | | ▶ URGENT CARE |

WHY CHOOSE SUNKNOWLEDGE?

- ✓ HIGHEST PRODUCTIVITY GUARANTEED FROM DAY 1 OF OPERATIONS
- ✓ DEDICATED RESOURCES WITH EASY ACCESSIBILITY AND COMPLETE ACCOUNTABILITY (NO 'SHARED RESOURCE' CONCEPT)
- ✓ INSURANCE COVERAGE FOR CYBER LIABILITY, ERRORS OF OMISSION AND THEFT (UP TO \$5M)
- ✓ DEDICATED TRANSITION MANAGER FOR SMOOTH AND FAST OPERATIONAL SETUP
- ✓ NO TRANSITION/TRAINING/ONBOARDING COST AND NO HIDDEN COST, WHATSOEVER
- ✓ PREPARATION OF CUSTOM REPORTS AS PER CLIENT'S NEEDS
- ✓ RAPID CLAIMS STATUS ANALYSIS IN DENIAL MANAGEMENT

SUNKNOWLEDGE- CHOSEN BY MORE THAN 2,000 CLIENTS FOR

99.9%
ACCURACY

80%
REDUCTION IN
OPERATIONAL COST

100%
HIPPA
COMPLIANCE

CALL OR EMAIL FOR MORE INFORMATION

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