



**SUNKNOWLEDGE**

IN EXCELLENCE WE TRUST



Prior cycle CPT Posting Nursing Initials Insurance

**FREE**  
**TELEMEDICINE**  
**WITH COMPLETE**  
**DME BILLING SUPPORT**

Medical Billing HCPCS P Au Level 10 C8

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## **ENHANCE YOUR DME COLLECTIONS BY LEVERAGING FREE TELEMEDICINE SUPPORT: THE SUNKNOWLEDGE APPROACH**

Lost revenue that was once generated by high rates of reimbursements is one of the many challenges that the HME industry is currently facing. The recent FY 2019 budget proposal includes several items that are related to the DME

The proposal looks to expand competitive bidding to all the areas of country including the rural areas, eliminate unnecessary requirements of a face to face provider visit to the DME , address overutilization and billing of DMEPOS by expanding prior authorization to the additional services and items at a high risk for improper payments.





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### WHY PARTNER WITH US!

- *Our telemedicine services can help you reduce professional costs and improve member care through frequent home-based provider consultations.*
- *We are currently working with Private Health Insurance Plans to assist in covering the technology costs to your organization.*
- *We have a comprehensive telemedicine platform and centralized multi-payer billing capabilities.*
- *As a Sunknowledge Services Inc partner, we onboard your patients, your providers, and you can utilize our existing network of providers.*

### WHAT SETS US APART!

#### 1 Health Insurance Processing

Pre-auth ➔ Collections

#### 2 Flexible Technology Capabilities

Cloud-based platform is customized for client goals

#### 3 Online Scheduling

Synchronization with EMR/Practice Management Calendars to show real time availability

#### 4 Customer Support and Administrative Services

#### 5 Client On-Boarding Operations

We assist in complete implementation unique to client goals.

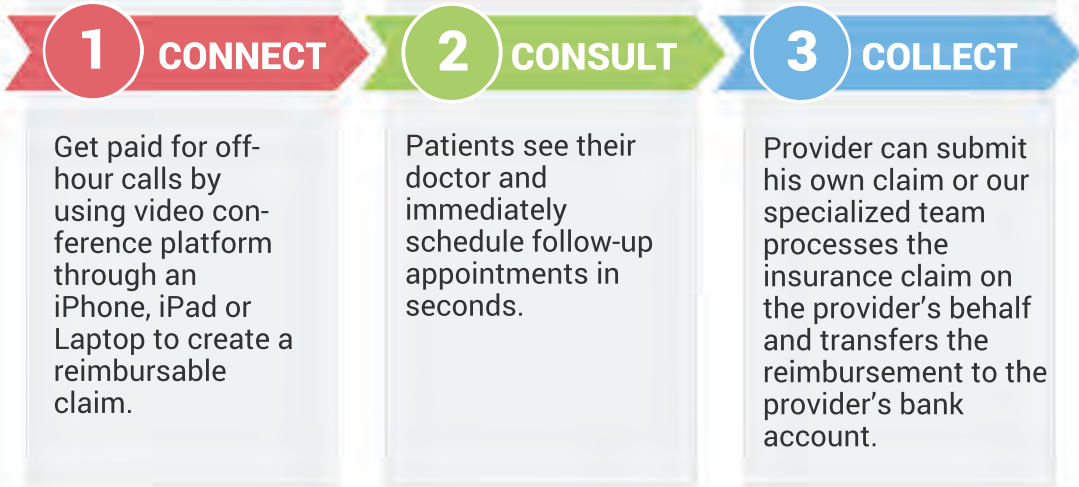
### THE BENEFITS OF IMPLEMENTING TELEMEDICINE

- *Implementing telemedicine means less time spent traveling for your nursing staff.*
- *More patients can be routinely seen daily per nursing staff employee.*
- *Increase your patient-to-nursing staff ratio.*
- *Optimize your profits for capitated health insurance plans.*
- *Enhance your healthcare compliance by more frequent telemedicine visits.*



### 3-STEPS TO TELEMEDICINE BENEFITS

Our streamlined telemedicine action plan will help a provider:



### A ROBUST DME BILLING SERVICES AND COLLECTIONS DESTINATION

- *Versatile across all major practice management/billing software. Sunknowledge Services Inc has no charge on training and account management support*
- *A comprehensive understanding of all major billing software. A great pool of medical billers, coders and A/R specialists that will be working for you.*
- *No charge on training and ongoing service. You will get a dedicated account manager free of cost for any information related to your account.*
- *Also, reporting will be customized to daily/weekly/monthly patterns as per your specific needs.*
- *Constant support through easy access and availability of managers/resources over phone call / video conferencing / screen sharing*



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**TASK SPECIFIC/STAND ALONE DME BILLING SERVICES OFFERED IN:**

- *Eligibility Verification & authorization*
- *Doctors office follow up*
- *Scheduling and payment posting*
- *Accounts receivable services*
- *Charge Posting*
- *Denial Management*
- *Patient collections follow up*
- *Contact center services*

**OVER 100'S OF REFERENCES**

**ABOUT OUR FUNCTIONAL BEST PRACTICES IN**

**DME BILLING, SUNKNOWLEDGE SERVICES INC ALSO GUARANTEES**

- ✓ **70% reduction** in current billing operations cost... instantly
- ✓ Ensure **over 90% collections** (even from ageing A/R)!
- ✓ We do Prior authorization services at **just \$5 per auth with 99% accuracy.**
- ✓ **Shrinking the accounts receivable bucket by 30% within 1 month**
- ✓ Our rate starts from **just \$8/hour**

**100% REVENUE CYCLE MANAGEMENT ASSISTANCE WITH FREE TELEMEDICINE FOR IMPROVED COLLECTIONS**

Sunknowledge Services Inc believes in providing you a 360 degree perspective and offers a free telemedicine support that will increase your patient inflow. Also, as the only company in the healthcare services space, we will offer your dedicated account management/ customized reporting standards by paying nothing! Our gamut of solutions will streamline your DME collections in the best possible manner.



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